

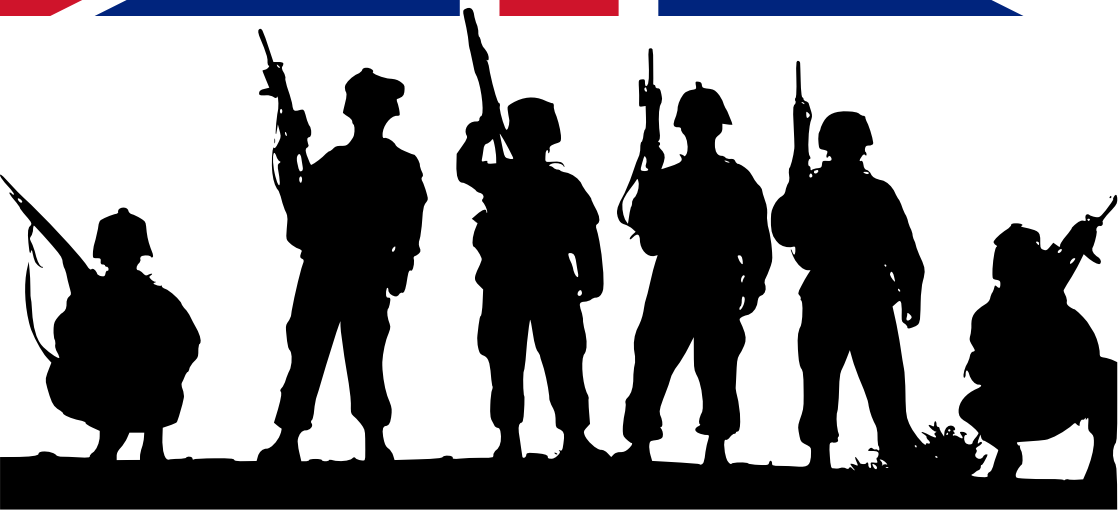


Armed Forces veteran  
friendly accredited  
GP practice



# Veteran Information Pack

Larwood Health Partnership



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**Larwood Health Partnership is proud to be an Armed Forces Veteran Friendly Accredited GP Practice.**

**As part of the Armed Forces Covenant, we are committed to supporting veterans and their families.**

**We have a dedicated clinician with specialist knowledge of military-related health conditions and veteran-specific NHS services.**

**Larwood Health Partnership is proud to be a RCGP Accredited Veteran Friendly Practice. We have a Clinical Lead for veterans, Dr Ozcelik, who has undertaken additional training on how best to support veteran patients and their families. We ask patients when they register if they are a veteran so that we can record it on their medical record. If you have not already done so, please let us know either by calling us on 01909 500 233 or filling in the form below.**

**If you have served in the UK Armed Forces, please let us know so we can update your medical record. This ensures you get the right care, support, and access to services designed for veterans.**

# OUR COMMITMENT TO VETERANS

**As a veteran, here's what you can expect from our practice:**

- **We will ask if you have served in the UK Armed Forces and record this in your notes (with your permission).**
- **You may be invited to share details of your service history, so we can better understand your needs.**
- **All information you share is confidential.**
- **You can book an appointment with our clinical lead for veteran health, who understands service-related conditions and the support available.**
- **Under the Armed Forces Covenant, you are entitled to priority access to NHS care (hospital, community, or primary care) for service-related conditions – always subject to clinical need.**
- **We will explain your care options and help you make informed choices.**
- **With your consent, we can refer you to dedicated veteran health services and local support organisations.**
- **If we refer you to another service, we will let them know you are a veteran, so you don't need to keep repeating your story.**
- **We can also advise and support your loved ones who may be affected by your health needs.**
- **We allow patients to inform us if their family members are a veteran**

# VETERANS HEALTHCARE ON DISCHARGE

**A veteran is anyone who has served in the UK Armed Forces for at least one day – there are around 2.6 million veterans in the UK.**

**When you leave the Forces, you should be given your medical records to pass on to your GP. Alternatively, you may complete a Military Medical Record Request Form for your new GP practice to request your notes.**

**Requests can take up to 6 months, so if possible, get copies of your records before discharge so they can be merged with your NHS record.**

**If you move or change GP practice, always notify your GP – especially if you are on a waiting list for treatment, so this can be transferred without delay.**



# TOP TIPS FOR VETERANS

- **Always stay registered with a GP, even if you move. Update your registration each time.**
- **Bring your military medical records to your GP when leaving service.**
- **Tell your GP you've served, no matter how long ago. This ensures better understanding of your needs and referral to services like:**
- **Op COURAGE: is a Veterans Mental Health and Wellbeing Service**
- **Op RESTORE: is a Veterans Physical Health and Wellbeing Service**
- **With your agreement, your GP can also connect you to charities such as SSAFA, the Royal British Legion, Combat Stress, or Help for Heroes.**
- **Remember: NHS staff are bound by confidentiality. Anything you share about your service remains private.**



# LOCAL SUPPORT IN BASSETLAW

- **Veterans Support Hub – The Edge, Worksop**

📍 **Oasis Community Centre, Worksop,**

**Thursdays 10 am–1 pm**

**A drop-in service offering advice, peer support, and community connection for veterans and their families.**

- **Housing Support**

**Veterans do not need a local connection to apply for council housing in Bassetlaw. Grants and housing association links are available.**

- **Financial Help**

**Specialist money advisors trained to support Armed Forces families. Some service pensions/disability payments are not counted when applying for benefits.**

- **Community Recognition**

**Bassetlaw District Council is a Silver Award holder under the Employer Recognition Scheme and supports the Heroes Welcome initiative.**

# LOCAL FACEBOOK GROUPS



## FOR VETERANS



**Join these groups to connect with fellow veterans, share experiences, and access local support:**

### **Armed Forces Veterans Breakfast Club – Worksop**

**A group of veterans and serving members of His Majesty's Armed Forces, offering camaraderie and support.**

### **Worksop Armed Forces Veterans Breakfast Club**

**Another local group providing a space for veterans to meet and support each other.**

### **Worksop Royal British Legion**

**The official Facebook page of the Worksop branch, offering updates and support for veterans.**

### **Worksop Veterans Breakfast Club**

**A community for veterans to gather, share stories, and find support.**



# NATIONAL SUPPORT SERVICES FOR VETERANS

**Op COURAGE: Mental Health & Wellbeing Service – 📞 0300 323 0137**

**Op RESTORE: Physical Health & Rehabilitation for veterans –**  
Ask your GP to refer you to Op RESTORE, the service can then create a plan for you using clinical information from your medical records

**Combat Stress: Mental health support – 📞 0800 138 1619 |**  
Text: 07537 404 719

**PTSD Resolution: Free therapy for veterans and families –**  
🌐 [ptsdresolution.org](https://ptsdresolution.org)

## **Veteran Welfare & Advice**

**Veterans' Gateway: One-stop service for veteran support –**  
🌐 [veteransgateway.org.uk](https://veteransgateway.org.uk) | 📞 0808 802 1212

**Veterans Welfare Service: Support with benefits, housing, and wellbeing –** 🌐 [gov.uk/veterans-welfare-service](https://gov.uk/veterans-welfare-service)

**The Poppy Factory: Employment support and guidance –**  
🌐 [poppyfactory.org](https://poppyfactory.org)

**Help for Heroes – Hidden Wounds: Mental health support –**  
📞 0300 303 9888 | 🌐 [helpforheroes.org.uk](https://helpforheroes.org.uk)

**SSAFA: Practical, emotional, and financial support –**  
📞 0800 260 6780 | 🌐 [ssafa.org.uk](https://ssafa.org.uk)

# NATIONAL SUPPORT SERVICES FOR VETERANS

**Blesma: Support for veterans with limb loss, sight, speech or hearing injuries – ☎ 0208 590 1124 | 🌐 [blesma.org](https://blesma.org)**

**Care for Veterans: Rehabilitation for veterans with life-changing injuries – ☎ 01903 213458 | 🌐 [careforveterans.org.uk](https://careforveterans.org.uk)**

**Haig Housing Trust: Affordable housing for veterans – 🌐 [haighousing.org.uk](https://haighousing.org.uk)**

**V**

**eterans Launchpad: Support with transition to civilian life – 🌐 [veteranslaunchpad.org.uk](https://veteranslaunchpad.org.uk)**

**Supporting Wounded Veterans: Sports, mentoring, and rehab support – 🌐 [supportingwoundedveterans.com](https://supportingwoundedveterans.com)**

**Veterans with Dogs: Assistance dogs for mental health – 🌐 [veteranswithdogs.org.uk](https://veteranswithdogs.org.uk)**

**Fighting With Pride: Support for LGBT+ veterans – 🌐 [fightingwithpride.org.uk](https://fightingwithpride.org.uk)**

**Little Troopers: Support for children of serving and veteran parents – 🌐 [littletroopers.net](https://littletroopers.net)**

**Forces Children's Trust: Help for children with injured or deceased parents – 🌐 [forceschildrenstrust.org.uk](https://forceschildrenstrust.org.uk)**

**Aggie's Storybook Waves: Connect with children during deployments – ☎ 07977 641876 | 🌐 [aggies.org.uk](https://aggies.org.uk)**



# IN CRISIS?

 **999 – emergencies**

 **111 – urgent NHS advice**

 **Samaritans – 116 123**  
**(24/7 helpline)**

 **Veterans UK Helpline –**  
**0808 1914 218**

 **Bassetlaw District Council**  
**Customer Services – 01909 533 533**  
 **[customer.services@bassetlaw.gov.uk](mailto:customer.services@bassetlaw.gov.uk)**





## Registration & Records

Tell your GP you're a veteran – it unlocks dedicated NHS support

Always stay registered with a GP, even when you move

Bring your military medical records to your GP when leaving service



## NHS Care & Veteran Health

Veterans are entitled to priority NHS care for service-related conditions – always based on clinical need

Book an appointment with our veteran health lead for specialist advice

We help you access Op COURAGE and Op RESTORE for mental and physical wellbeing



## Local Support

Bassetlaw District Council supports veterans with housing, finances, and welfare

No local connection needed to apply for council housing in Bassetlaw

Drop in at The Edge, Worksop – Veterans' Support Hub,  
Thursdays 10am–1pm

- Join local veteran Facebook groups to connect with peers:
  - Armed Forces Veterans Breakfast Club – Worksop
  - Worksop Armed Forces Veterans Breakfast Club
  - Worksop Royal British Legion
  - Worksop Veterans Breakfast Club



## National Support Services

In crisis? Call 999 for emergencies or NHS 111 for urgent health advice

Veterans UK Helpline: 0808 1914 218 – for support and advice

Head Start Programme – Call-back support for mental health:  
[walkingwiththewounded.org.uk/ask-for-help/](http://walkingwiththewounded.org.uk/ask-for-help/)

# Larwood Health Partnership

GP surgeries are usually your first stop for health problems.

They can treat many conditions, give health advice, and refer you to other NHS or Armed Forces services. You normally need to book an appointment. Same-day appointments are available for urgent problems.

Larwood Health Partnership Contact

☎ 01909 500233

🏠 Sites in Worksop & surrounding villages: Larwood, Village (Carlton), Westwood, Lakeside (Langold).

🕒 Open Monday–Friday, 8:00am–6:30pm (some evening & weekend appointments available).

🌐 [larwoodhealthpartnership.co.uk](http://larwoodhealthpartnership.co.uk)

You can use SystemConnect (our online service) to contact your GP without phoning.

Use it for:

Medical requests (symptoms, medication queries)

Admin requests (sick notes, letters, test results)

Access through the practice website.

Fill in a simple online form – the surgery will review and reply.

**Do not use SystemConnect in an emergency. Call 999 instead.**